



10th September 2024

## Arbor Parent App

Dear Parents and Carers,

We hope all our students enjoyed their holiday, and that parents and carers had a chance to relax over the summer.

In July, we informed our existing parents about some changes to our communication system. We are now pleased to update you on our new Arbor Information System. Arbor will streamline routine communication and keep all families up-to-date with school information and their child's details in one place.

Please note that the Arbor Portal and App will replace Bromcom for important updates and alerts. It is essential that you have access to Arbor and ensure that notifications are enabled so you receive timely information about your child's attendance and other important alerts.

### To access Arbor:

Go to [login.arbor.sc](https://login.arbor.sc) and click on the 'Forgot your password?' link. Enter the email address registered with the school and click 'Reset Password'. An email with a reset link will be sent to you. Open the email, click the link, and create a new password. You will then be logged into the Arbor Web Portal. Once your account is set up, please install the Arbor Parent App on your mobile device (available for both Apple and Android). Sign in using your email address as your username and the password you just created. For security, you will need to enter your child's date of birth during the first login. Be sure to enable notifications to receive important updates and alerts.

If you encounter any issues, please visit Arbor's [Troubleshooting Login Issues page](#) for guidance on resolving common problems. You can also reach out to [arborapp@stthomasmore.org.uk](mailto:arborapp@stthomasmore.org.uk) for assistance with any login queries, and we will do our best to help.

We look forward to keeping you informed throughout the year and welcoming all students back for the new term.

Yours faithfully,

D. Shield  
Deputy Headteacher

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